directions

Our Commitment to You

Directions is dedicated to making sure our training results in accelerated employee adoption and measurable improvements in business performance.

We understand your training expenditures must provide an increasing return on your investment. At Directions Training we know our expertise, service, and willingness to partner will provide the results you and your organization are counting on.

Available Training Classes

- *Microsoft Technical*
- *Microsoft Office*
- *Adobe*
- *Cisco*
- *Citrix*
- *CompTIA*
- *ITIL*
- *Java*
- *Juniper*
- *Oracle*
- *Professional Development*
- *Project Management*
- *VMware*
- *And more!*

Directions' Post-Training Support

Class Assessments
Pre- and post-class assessments are available to measure the change in understanding of functionality and skill development. Comparing the results of both assessments is an effective way to identify the changes in product knowledge and usage, and offers insight into increases in individual productivity and the return on your training investment.

Reference Materials
Directions' courseware and Quick Reference Cards (QRCs) are available to assist in reinforcing the concepts, tools and skills covered in training. Courseware and QRCs can be customized for your organization depending on your needs. QRCs are always available in English and can be produced in over 50 different languages.

On-Demand Just-in-Time-Just-Enough-Training (JIT-JET)
Directions Training can produce videos that replicate your customized courses. These videos are available for unlimited viewing by attendees after training has been completed, allowing the review of key concepts and functions covered during live training. Our training videos are indexed to allow targeted review of individual features or tasks.

"Labs on Demand" System
Directions is able to provide a hosted, "Labs on Demand" (LOD) solution during and after training. While class is in session, participants use this on-line training environment to complete assigned coursework and exercises. Post-training, participants will have access to the LOD system for 6 months.

Desk Side Coaching
Our instructors can provide one-on-one follow-up training sessions to answer questions, reinforce key system/software elements, and assist training participants in quickly adapting new knowledge and skills to their daily work responsibilities.

Lunch N' Learns
Directions' instructors can facilitate live 30-45 minute broadcasts to review key training concepts, tools and applications based on your organization's needs.

Help Desk Support
Directions can train your help desk staff so they are prepared to troubleshoot and assist in your organization's transition to new software.

Contact a Directions' Enterprise Account Executive for more information about our post-training support.

855.575.8900

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